

# Service Bulletin

## DISCONTINUATION OF AFTER-SALES SERVICE FOR DISCONTINUED MODELS

This is to inform you of the discontinuation of after-sales service for our discontinued models. In this regard, we have reviewed the timing of service termination and end of sales of available parts for our discontinued models as follows. We appreciate your kind understanding.

### 1. APPLICABLE MODELS AND TIMING OF SERVICE DISCONTINUATION

	Target machine	Service termination date (*1)	End of available parts sales (*2)
Wire bonder	UTC-1000 Series UTC-1080 UTC-2000 Series ACB-1000Super	End of Service	December 31, 2023
	UTC-3000 Series UTC-3000WE ACB-3000 Series	December 31, 2025	December 31, 2026
Bump bonder	SBB-1410	End of Service	December 31, 2023
	SBB-1100 Series	December 31, 2024	December 31, 2024
Die bonder	SPA-400 Series	December 31, 2023	December 31, 2024
	STC-500 Series	December 31, 2023	December 31, 2024

\* The above services may be discontinued before the dates above because of the lack of maintenance parts inventory or the influences of sudden discontinuation of electronic parts used in our products, including semiconductors.

\* For ACB-1000Super, ACB-3000, and STC-500, cases supplied as SDW models are included.

### 2. FUTURE ACTION

Note \*1: After the discontinuation of the after-sales service, the following services will be terminated.

- Maintenance parts supply (\*replenishment of parts inventory in Shinkawa for maintenance purposes)
- Software modification
- Unit overhaul
- Business trip for investigation, inspection, and repair
- All kinds of inquiries such as how to repair by telephone, e-mail, etc.

Note\*2: Sales of parts that can be supplied

- Items that are still in stock in Shinkawa
- New items that can be procured from our suppliers

For inquiries, please contact our CS Division.

For purchase of parts, please contact our Parts Sales Group of Sales Division.

**Please contact us in email.**

CS Division, Application Group

Email:

skw\_service\_support@yamaha-robotics.com

Sales Division, Parts Sales Group

Email:

skw\_spareparts@yamaha-robotics.com

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## Revision History

Ver.	Issue Date	Category	Details
00	November 1, 2023	–	First Edition
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